

Community Care

Providing financial assistance to those who have no health insurance, limited health insurance or difficulty paying their medical bills is part of Monroe Clinic's mission and commitment to the communities we serve.

Does Monroe Clinic offer financial assistance?

Yes. Monroe Clinic offers two programs—payment agreement and community care.

What is the payment agreement program?

The payment agreement program provides individuals and families experiencing financial hardship the opportunity to establish payment arrangements for medical services at Monroe Clinic based on their financial condition.

What is the community care program?

The community care program provides health care at reduced cost or no cost with eligibility based upon income level and family size. Applicants must be a resident of Monroe Clinic's service area for three months. Check monroeclinic.org for service area zip codes. Eligibility for community care is not retroactive.

Who is eligible for community care?

The tables on the right outline eligibility requirements for the community care program.

How can I apply for the payment agreement or community care programs?

Apply with a patient financial service representative during regular business hours or visit monroeclinic.org for an application.

How will I know if my application is accepted?

Applicants will receive a letter within three weeks of receipt of all required income and asset information, outlining eligibility for any financial assistance through either Monroe Clinic or other government programs.

Medical Services – Reduced Cost

Family Size	Gross Income and Assets Value Within
1	\$10,830 – \$32,490
2	\$14,570 – \$43,710
3	\$18,310 – \$54,930
4	\$22,050 – \$66,150
5	\$25,790 – \$77,370
6	\$29,530 – \$88,590
7	\$33,270 – \$99,810
8	\$37,010 – \$111,030

The 2011 Poverty Guidelines for the 48 Contiguous States and the District of Columbia

Family Size	Gross Income and Assets Value Less Than
1	\$10,890
2	\$14,710
3	\$18,530
4	\$22,350
5	\$26,170
6	\$29,990
7	\$33,810
8	\$37,630

Amounts effective April 1, 2011. For family units with more than eight members, add \$3,820 for each additional member. Providing reduced costs or free care to those who meet criteria is part of our mission and commitment to the communities we serve. Monroe Clinic does not receive grant, governmental or other funding to provide community care.

Please contact the patient financial services department at 608-324-1259 or billingoffice@monroeclinic.org with questions about financial assistance with medical bills.