

# QUALITY MATTERS

## Monroe Clinic Quarterly Report Card

Each quarter, Monroe Clinic compiles a report card, providing convenient access to quality information for local health systems. The comparisons are averages of individual scores from the U.S. Department of Health and Human Services. We encourage you to visit [hospitalcompare.hhs.gov](http://hospitalcompare.hhs.gov) to research specific hospitals for yourself.

ILLINOIS QUALITY COMPARISON								
	Number of Criteria	Monroe Clinic	US Average	IL Average	IL Hospital A	IL Hospital B	IL Hospital C	IL Hospital D
<b>Surgical Care</b>	7	97%	91%	89%	97%	94%	97%	97%
<b>Pneumonia</b>	6	98%	89%	89%	97%	90%	91%	95%
<b>Heart Failure</b>	2	99%	84%	87%	92%	97%	87%	88%
<b>Patient Satisfaction</b>	10	73%	69%	67%	65%	63%	67%	67%
<b>Average Score Per Category</b>		92%	83%	83%	88%	86%	86%	87%

WISCONSIN QUALITY COMPARISON								
	Number of Criteria	Monroe Clinic	US Average	WI Average	WI Hospital A	WI Hospital B	WI Hospital C	WI Hospital D
<b>Surgical Care</b>	7	97%	91%	92%	98%	96%	97%	94%
<b>Pneumonia</b>	6	98%	89%	91%	86%	89%	95%	92%
<b>Heart Failure</b>	2	99%	84%	86%	85%	94%	94%	93%
<b>Patient Satisfaction</b>	10	73%	69%	72%	70%	72%	75%	60%
<b>Average Score Per Category</b>		92%	83%	85%	85%	88%	90%	85%

Data above is for competitive hospitals located within a 50-mile radius of Monroe, Wis. and criteria for which Monroe Clinic had 25 or more cases. This data represents the time period July 2008 - June 2009 and is the most recent data available.

To learn more about Monroe Clinic's quality, visit [monroeclinic.org/quality/](http://monroeclinic.org/quality/)



**Monroe Clinic**

[monroeclinic.org](http://monroeclinic.org)