



FACT SHEET

**Monroe
Clinic**
A Member of
 SSMHealth.

MISSION

Through our exceptional health care services, we reveal the healing presence of God.

VALUES

Inspired by our founding religious sisters, we value the sacredness and dignity of each person. Therefore, we find these five values consistent with our heritage and ministry:

Compassion

We reveal the healing presence of God through compassionate care focused on the fullness of the person.

Respect

We respect life at all stages and promote the dignity and well-being of every person.

Excellence

We provide exceptional care and service through employees and physicians dedicated to our Mission.

Stewardship

We use financial, human and natural resources responsibly and care for the environment.

Community

We cultivate relationships that inspire service and promote justice in our organization and throughout our communities, with special concern for the poor and marginalized.

VISION

Through our participation in the healing ministry of Jesus Christ, communities, especially those that are economically, physically and socially marginalized, will experience improved health in mind, body, spirit and environment within the financial limits of the system.

ABOUT US

- A not-for-profit, single hospital health system
- Multi-specialty physician practice with over 100 employed providers
- Live and fully integrated electronic medical records
Working with EPIC Systems for over a decade
- Wisconsin locations: Albany, Blanchardville, Brodhead, Monroe, Monroe-Fastcare, Monroe Clinic Hospice Residential Home and New Glarus
- Illinois locations: Durand, Freeport, Monroe Clinic Freeport Urgent Care, Monroe Clinic Eye Care-Freeport, Monroe Clinic Highland Women's Care, Lena and WinnPrairie-Retirement & Assisted Living Facility



OUR HISTORY

- 1939 – Monroe Clinic founded, St. Clare Hospital opens
- 1976 – Monroe Clinic opens Brodhead branch
- 1981 – Monroe Clinic opens New Glarus branch
- 1989 – Monroe Clinic opens Lena branch
- 1990 – Monroe Clinic opens Albany branch
- 1992 – St. Clare Hospital & Monroe Clinic consolidate services, Blanchardville & Durand branch opens
- 1995 – Monroe Clinic opens Freeport branch
- 2008 – Monroe Clinic adds Freeport Eye Care & Highland Women's Care
- 2009 – Monroe Clinic opens FastCare-At Shopko
- 2012 – New Monroe Clinic hospital opens, expands Freeport branch
- 2016 – Monroe Clinic opens Urgent Care-Freeport
- 2016 – WinnPrairie-Retirement & Assisted Living Facility
- 2016 – E-Visits established on-line care
- 2017 – Monroe Clinic Hospice Residential Home opens
- 2018 – Monroe Clinic became a member of SSM Health

SIZE AND SCOPE

- 58 bed operating capacity
- Approximately \$134 million net operating revenue
- 14,047 emergency department visits

Based on timeframe 1/1/2018 – 9/30/2018

	WI	IL	OTHER	TOTAL
Clinic Visits	123,064	75,904	1,675	200,643
Inpatient Admissions	1,929	1,226	13	3,168
Surgical Cases	1,776	1,280	0	3,056
Newborns	223	294	1	518

Based on timeframe 10/1/2017 – 9/30/2018

2017 COMMUNITY BENEFIT

- \$17.7 million in unreimbursed services provided to the community—
Approximately 10% of net operating revenue
- Approximately 700 individuals served through Community Care program
- \$1 million in outreach services and educational programs

EMPLOYMENT & ECONOMIC IMPACT

	WI	IL	OTHER	TOTAL
Employees	903	320	7	1,230
Wages & Salaries	\$70.7 million	\$18 million	\$402,164	\$89.1 million
Economic Impact	\$187 million	\$47.7 million	\$1 million	\$236 million

* AS OF 2/28/2018

AWARDS AND HONORS

- Guardian of Excellence Patient Satisfaction Achievement 2016
- Top 100 Rural and Community Hospital 2015, 2016, 2017
- Five-Star Patient Satisfaction and Overall Rating 2014, 2017
- Joint Commission "Top Performer" 2013, 2014
- Hospital LEED® Silver Certification 2013
- "A" Rating Leap Frog Hospital Safety Award 2014, 2015, 2016, 2017, 2018
- Ranked Best Hospital for Knee Replacements by US News & World Report 2018-2019